

ICON Heritage Science Group Event Refund Policy

If you are unable to attend a HSG event you have booked, you may receive a 100% refund of your registration fee provided you notify the organiser that you cannot attend at least five working days in advance of the event.

If you notify the organiser less than five working days in advance, any refund is dependent on the place being filled from a wait list. A deduction may be made from any refund for irrecoverable expenses incurred such as pre-booked catering.

No refunds can be made for non-attendance or notification less than 24 hours in advance of an event.

If it proves necessary to postpone or cancel a Heritage Science Group event for any reason your full payment will be refunded. Heritage Science Group will not be held responsible for any travel or other costs incurred should an event be postponed or cancelled.

It may take up to 14 days after the event date for a refund to be issued.